

## Doctor's Own Prep Academy Saved Huge Costs and Acquired Total Control of Student Tablets with Scalefusion + Lenovo Bundled Solution



### About the Company

DOPA (Doctor's Own Prep Academy) is a sprouting venture initiated by the Doctors of Government Medical College in Calicut, India, who are committed to providing quality and affordable medical entrance coaching to every aspirant. DOPA offers medical entrance coaching to XI, XII, and repeating students through the DOPA App. It also guides future doctors and provides them with brain-enriching knowledge at an all-India level with the DOPA mobile app. DOPA delivers excellent medical entrance coaching that can be accessed anytime, anywhere irrespective of socio-economic background.

### Business Goals

DOPA was looking for a reliable hardware + software solution that could help them impose strict compliance on their student device inventory. Their urgent requirement was to restrict the device activity to a few intended applications and monitor the complete device activity at large. Their goal was to provide uninterrupted and undistracted education to students.

### Challenges

DOPA was seeking a bundled solution to make provisioning effortless. It wanted to monitor the tablets being provided to students to ensure they were not misused. DOPA wanted to lock these tablets with a few intended applications and websites only, to refrain students from installing unwanted applications and browsing undesirable websites.

Apart from this, DOPA was looking to change the branding and aesthetics of the tablet screen dynamically.

#### Industry

Education

#### Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Location Tracking and Geofencing
- Content Management
- Remote Cast and Control
- Reports and Device Analytics
- Private App Store Space
- Branding
- Application Management

#### Key Benefits

- Enabling distraction-free device usage
- Ease of distributing educational resources on devices
- Optimum device security with kiosk mode
- Seamless device enrollment without a hitch
- Streamlined asset tracking

#### Why Scalefusion

- Industry-leading UEM provider with a simplified and intuitive mobile device management experience
- Easy to configure, deploy and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

Remote monitoring was needed to track the location of tablets on residential campuses. Its primary goals were to publish custom content remotely and monitor tablet usage. Tracking the screen time and acquiring device control for remote troubleshooting were also some of the crucial objectives DOPA wanted to realize.

## Solution

Scalefusion + Lenovo was the perfect bundled solution to fulfill the requirements of DOPA in one shot. DOPA deployed 1100 Lenovo Tab M8 provisioned with Scalefusion MDM to solve the problems from the root level. Lenovo tab M8 was selected as a cost-efficient and pocketable HD tablet with long battery life. These tablets were configured with the kiosk mode, preventing unwanted installations and downloads on the tablets.

With the help of Scalefusion Content Management, DOPA could easily push custom content and educational resources to Lenovo tablets. The onscreen branding was also brought into control with the Custom Branding. Scalefusion's location tracking feature helped DOPA in keeping track of real-time device locations at all times and implement geofencing within the residential campus.

The Remote Troubleshooting feature was instrumental in resolving over-the-air hardware and software issues, requiring zero physical intervention. DOPA's IT team could easily obtain a detailed analysis report of the tablet's health and performance. IT admins could generate and schedule a report for screen time usage, battery, data, and storage usage, and ensure that the tablets are used for intended purposes only. With the bundled solution of Scalefusion MDM + Lenovo Android tablets, DOPA acquired total control of devices right out of the box.

The simple user interface of Scalefusion's dashboard made it very easy for even the non-IT staff of the company to manage devices. Moreover, the tireless customer support ensured that the DOPA IT team is well-assisted and that the onboarding is seamless. The zero setup cost and feature-rich console rooted for the best MDM solution that DOPA could lay their trust in.



### Key Results

Working with Scalefusion has brought out the following proven results for DOPA:

- Reduced IT man-hours
- Reduced IT infrastructure costs and increased device life
- Restricted tablet usage for only educational purposes
- Reduced Wi-Fi costs in the overall infrastructure setup
- Effective device tracking to ensure no devices are lost/misplaced

## Testimonial

“We aim to provide digital education to future doctors and tablet usage is a big part of it. Ensuring the tablets are being used for the intended purposes is paramount to our growth as a start-up education firm. Scalefusion fits the bill for our growth as well and we will continue to use their services in the foreseeable future.”

- Technical Support Administrator, DOPA.

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

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