



# Rollema Improves Employee Efficiency with Scalefusion



## About the Company

Rollema is a Netherland-based company that offers customer-specific solutions in logistics and technology using innovative techniques. Since 1860, they have been providing logistics and technical services for healthcare equipment, safes, UPS equipment, vending machines, ATM equipment, PDU equipment, air conditioners, infrastructure for data centers, and fitness equipment. Rollema believes in innovation and freedom as a part of their work culture.

## Business Goals

Rollema strongly believes that a company can only survive as long as it moves ahead with the times and always keeps an eye out for the welfare of the staff and customers. The transportation and logistics industry requires deep coordination, so to stay ahead of the competition Rollema decided to opt for android devices for their workforce. Earlier a lot of documentation was required by the drivers and other field employees in transit as well at the client location, hence they needed a paperless system to avoid carrying out so much paperwork. This would help the task force stay connected for work flexibly on the field. With mobile devices, employees can create logs in real-time and constantly stay connected with the company despite being on the field. The Android tablets helped Rollema move towards paperless operation by replacing documentation and timesheets for the field staff with apps and web-based content.

## Challenges

Rollema's digital move was flawless but it came with some challenges. While the company gave a handset to all their employees, there was no way to prevent misuse of these devices. The company extended mobile devices to increase productivity but uncontrolled access to irrelevant websites, apps, videos, social media, games, music, etc. distracted the employees. So, they wanted to ensure the devices are only used for work purposes. Rollema wanted to keep each device's data usage in check to avoid extra cost. Some of the field employees also complained about facing basic glitches with their devices as well as the app. To resolve this issue, the company needed a remote support system that could help the IT admin troubleshoot the device by screen sharing. Since it is common in the transit industry for

### Industry

Logistics

### Solutions & Features

- Kiosk Lockdown
- Application Management
- Device Security
- Location Tracking
- Wi-Fi Configuration
- Remote Troubleshooting

### Key Benefits

- Reduced distractions by disabling device misuse
- Reduced data costs by whitelisting websites and restricting apps
- Pushing resources to field workers
- Reduced downtime with Remote Cast
- Improved device security against theft, loss, or breach
- Effective tracking of employee activity

### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

devices to get stolen or lost, they also required a security solution that sent real-time notification to the IT staff to track the device and secure the business data and content on it.

## Solution

Rollema needed a scalable and efficient Mobile Device Management (MDM) solution to manage all its devices remotely. The company's research for an MDM solution closed down on Scalefusion. Kiosk Lockdown ensured that only one or a select number of apps (as chosen by Rollema) could run on the devices. The IT admin could now easily whitelist websites and restrict apps. Decluttering Android devices to only necessary apps helped improve the device navigability for field workers. The IT team could remotely monitor and manage all its devices. WiFi, location and other such settings were configured to be always ON, eliminating any errors from the driver's end.

Any updates, important information, or change in schedule could now be quickly sent onto the field devices from Scalefusion's content management dashboard in real-time.

The remote cast feature enabled the IT teams to resolve device issues if any and get the kiosks up and running quickly. Any device could easily be tracked in real-time, and in case of loss of device or theft, the IT team could easily locate the device and ensure all the business data remains secure.

## Key Results

- Whitelisting websites and restricting apps
- Content Management for pushing real-time business resources to field workers
- Remote troubleshooting to reduce device downtime
- Optimum device security against theft, loss, or breach
- Cost-efficient data usage
- Effectively tracking employee activity

## Testimonial

“We got control over our business mobile devices, increased our productivity and prevented misuse of app and devices, we also could control the mobile data consumption.”

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

[sales@scalefusion.com](mailto:sales@scalefusion.com)

[partners@scalefusion.com](mailto:partners@scalefusion.com)

### Call Us

(US) +1-415-650-4500

(INDIA) +91-8499-835020