



Scalefusion helped Atea AS to increase operational efficiency and management of IT infrastructure for its customers

ATEA

About the Company

Atea is the market leader in IT infrastructure for businesses and public-sector organizations in Europe's Nordic and Baltic regions.

Atea offers a full range of hardware and software from the world's top technology companies. They leverage their system integration skills to design, implement and operate solutions for even the most complex IT requirements. This way, they help customers get maximum productivity from their IT investments.

Business Goals

Atea strives to make customers' IT investments more productive. With the application of system integration skills, they help businesses function with their IT infrastructure smoothly. They provide a full range of products and services. It was very critical for them to ensure the security of all the mobile devices and endpoints in order to enable their customers to operate efficiently and risk-free. That's when the need to implement a robust MDM solution with a kiosk implementation feature arose.

Challenges

While Atea takes charge of managing the IT infrastructure for their customers, they needed a kiosk lockdown in order to have a ubiquitous view of all the enterprise endpoints. This was paramount to detect any device abnormality or error at an early stage to ensure seamless operations for their IT customers who have put trust in their solutions and services. To realize this, Atea needed software similar to the site kiosk but with Chrome, IE, EDGE, and Firefox support.

Industry

IT & Software

Solutions & Features

- Windows Device Management
- Location Tracking
- Content Management
- Reports and Device Analytics
- Data Loss Prevention
- Kiosk Lockdown

Key Benefits

- Easy detection of device errors and abnormalities
- Seamless IT operations
- Increased device protection
- Improved data security
- All-round visibility of enterprise endpoints

Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

Solution

Scalefusion presented the ideal solution for solving the challenges of Atea in managing the IT infrastructure for its customers. It provided complete browser support for Chrome, IE, EDGE, and Firefox with a site kiosk feature which helped them have a good view of all the enterprise endpoints. Scalefusion also supported various plug-ins in Chrome which helped Atea tailor Chrome functionality and behavior as per operational requisites. Features like Content Management and Kiosk Lockdown made it easy for them to keep an eye on all the devices as well as manage content on them effortlessly. Scalefusion helped them manage plugins on Chrome browser, simplifying the web operations of the kiosks, while ensuring security.

Key Results

Working with Scalefusion has brought out the following proven results for Atea:

- Increase device and data security
- Optimum browser support
- Endpoint visibility via Kiosk implementation
- Seamless IT operations
- Easy content management and deployment on mobile devices

Testimonial

“Scalefusion helped us a great deal in realizing our mission of simplifying IT management for our customers. It eliminated manual IT intervention and enhanced operational efficiency for us through its kiosk management feature.

It catered to our requirements just right”

- Allan Einamaa, Admin, Atea AS.

About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

Enterprise Sales & Partnerships

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