



Scalefusion Supports Community Management by Ensuring Security & User Satisfaction



About the Company

Co.As.It. Community Services Ltd. is a service provider within the aged care and community services industry, which has won recognition for high quality service delivery and excellence in care. Constant research, planning, and improvement ensure that Co.As.It. programs and services are relevant, responsive, and meet the diverse needs of its clients, especially those from CALD (culturally and linguistically diverse) backgrounds. Funding provided by the Commonwealth and state governments enables the organization to fulfill this important role within the community.

Business Goals

Since 1978, Co.As.It. has established a proven track record of high quality service delivery, industry credibility, a committed work ethic and strong connections to the community. Co.As.It. has developed its practice of planning, developing, and implementing aged care and community services that respond directly to the identified needs of its clients over its 40+ year history. The company’s humanistic approach to service delivery equips clients to extend their individual capacity, learn skills to assist them to identify and help meet their needs, and remain active and participate more fully in society.

Challenges

The not-for-profit organization adopted a COPE as a cost-effective solution. The model also gave the organization control over the company’s Android tablets and patients had the freedom to use them as if they were personally owned.

Although deploying mobile devices seemed easy, managing them is a demanding task for IT administrators since all the tablets needed to be maintained and monitored constantly. As the number of devices increased, configuring the device settings manually increasingly became a complex process. Co.As.It. Community Services was in dire need of an MDM solution for

- Monitoring the location of devices deployed to the patients.
- Installing dedicated apps meant for aged or NDIS care.
- Sharing informational content to educate the community members.

Industry

Healthcare

Solutions & Features

- BYOD Management
- Content Management
- Kiosk Lockdown
- Location Tracking
- Reports and Device Analytics
- Application Management

Key Benefits

- Enhanced device and data security
- Ability to downgrade application versions
- Increased user engagement

Why Scalefusion

- Easy-to-use Console
- Pricing Options
- Customer Support
- Custom Storage for Enterprise Store
- Custom Branding

Solution

To achieve a balance between security and flexibility, the tablets enrolled with Android Enterprise had a separate logical container to containerize the work apps and data from the patient's personal space.

With Scalefusion, the in-house apps could be uploaded through an APK file and installed silently on Android devices. Scalefusion made it easy for IT teams to share, delete, and update new educational documents without any user intervention.

The MDM GPS location tracking feature enabled IT admins to track the location of company-owned devices from a single console.

Key Results

- COPE devices under Scalefusion's management allowed the organization to supply the senior community members with mobile devices, allowing them to personalize them while maintaining control.
- The cost-effective, user-friendly, and efficient device management solution helped the organization fulfill its main requirements of location tracking, content management, and up-to-date device reporting.

Testimonial

“As a charitable organization, we were in the market for an MDM provider that could help us find the right balance between cost and device management capabilities. Scalefusion delivered both.”

About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

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